



Maintenance Agreement Membership

100% SATISFACTION GUARANTEED

770-693-9842 customerservice@cochrancooling.com www.cochrancooling.com

401 Butler Industrial Drive • Dallas GA • GA Reg #CR108858

CUSTOMER	PHONE #
ADDRESS	CELL PHONE#
CITY STATE ZIP	E-MAIL

UNIT TYPE	BRAND	MODEL#	SERIAL#	EQUIPMENT LOCATION & FILTER SIZE

2X A YEAR PREFERRED SERVICE

GOLD PLAN
\$14.99 1st System/per month
Additional System \$7.99 per month

As a residential Club Member, you are guaranteed appointments within 24 hours. Spring and Fall tune-ups. \$45 diagnostic service fees and our special Membership only rates on all repairs.

CHECK # of Units
 HERE of Systems _____

*** unit consists of a heating and air conditioning system**
SEE BACK SIDE FOR INFORMATION

COMMERCIAL PLAN
\$19.99
per unit/per month

As a commercial Club Member, you are guaranteed appointments within 24 hours. Spring and Fall tune-ups. \$45 diagnostic service fees and our special Membership only rates on all repairs.

CHECK # of Units
 HERE of Systems _____

*** unit consists of a heating and air conditioning system**
SEE BACK SIDE FOR INFORMATION

TERMS OF AGREEMENT

QUALITY _____ GOLD _____
 COMMERCIAL-INDOOR AIR QUALITY/ACCESSORIES _____
 # OF SYSTEMS ON MEMBERSHIP: _____
 COMMERCIAL _____ RESIDENTIAL _____
 BEGINNING __/__/__ ENDING __/__/__
 NEXT VISIT: _____

Automatic Credit Card/Debit/ECheck

Yearly Investment \$ _____
 Monthly Investment \$ _____

METHOD OF PAYMENT

MAINTENANCE AGREEMENT INVESTMENT \$

CASH NEW RENEWAL
 CHECK CHECK # _____
 VISA INVOICE # _____
 MASTERCARD

Account # _____
 EXP: _____ CSC _____
 Representative _____ Date _____
 Client Signature _____ Date _____

Customer Signature _____ Date __/__/__

Service Representative _____ Date __/__/__

RESIDENTIAL GOLD PLAN BENEFITS

- 2 visits per year*
- 2 year repair warranty
- Flat Rate Diagnostic Fee \$45
- \$50 off blower cleanings
- Priority Pricing on repairs (15% discount)
- 5% off installed equipment
- Priority emergency service
- Your system is safety-checked and saving you money
- Company technicians are certified
- Lower monthly energy bills through more efficient operation
- Increase Efficiency of Equipment Life
- Safer, more reliable equipment operation through regular maintenance and cleanings
- Unit consists of a heating and air conditioning system
- Peace of mind

● Cancellations/See Item #4 UNDER TERMS AND CONDITIONS

COMMERCIAL GOLD PLAN BENEFITS

- 1 visit per year (heat & cool)*
- Flat Rate Diagnostic Fee \$45
- \$50 off blower cleanings
- Priority Pricing on repairs (15% discount)
- 5% off installed equipment
- Priority emergency service
- Your system is safety-checked and saving you money
- Company technicians are certified
- Lower monthly energy bills through more efficient operation
- Longer lasting cooling & heating equipment
- Safer, more reliable equipment operation through regular maintenance and cleanings
- Unit consists of a heating and air conditioning system
- Peace of mind

● Cancellations/See Item #4 UNDER TERMS AND CONDITIONS

* INDICATES DIFFERENCE BETWEEN PLANS

Maintenance Checklist (Heating & Air Conditioning)

Air Conditioning Equipment: Cochran Cooling & Heating will inspect the following: thermostat, standard 1" air filter (*does not include Ultravation, AprilAire, Carrier, Abatement or any type of media filtration), temperature drop, condenser coil, air flow, electrical connections, amp and volt draw on motors, refrigerant charge, condensate drain, capacitors, contactor, compressor, compressor terminals, disconnect power box, power breaker, evaporator coil (when accessible), test cycle (for proper operations) and rinse air conditioner cabinet.

Heating Equipment: Cochran Cooling & Heating will inspect the following: thermostat, standard 1" air filter (*does not include Ultravation, AprilAire, Carrier, Abatement or any type of media filtration), heat exchanger, temperature rise, fan control, furnace safety controls, gas line safety, gas valve operation, ignition system, electrical connections, gas pressure, back-up heat elements, sequencer operation, volt and amp draw on motors, circuit breakers, reversing valve operation, defrost control, test cycle (for proper operations) and rinse furnace cabinet.

Humidifier and electronic air filter cleaning and are not included. Humidifier pads and media air cleaner cartridges are not included.

TERMS AND CONDITIONS

This agreement is a maintenance agreement, not an insurance policy, extended warranty or service contract. This agreement is between the Seller and the Purchaser and provides for certain inspections and maintenance services for your heating and cooling equipment listed on the front page of this agreement as indicated herein.

1. This agreement provides for the specified maintenance only, for the heating and cooling equipment on the front of this agreement.
2. We will provide the following benefits to you during the term of this agreement with respect to the listed equipment: **A.** We will perform semi-annual or annual inspections and maintenance on the listed equipment for each 12-month period during the term of this agreement. Maintenance includes services listed above (see Maintenance Checklist). Listed equipment must be accessible. **B.** Maintenance will be scheduled and performed during normal business hours. **C.** For all other services needed, we will make every effort to provide you with priority service in scheduling your appointment over non-agreement customers. Emergency service will be made available 24 hours a day, seven days a week, with no over-time charges. **D.** Repairs to the listed equipment during the term of this agreement will receive a 15% discount off our flat-rate pricing OR 15% discount off our time and materials rates, whichever is applicable.
3. If contract is canceled for any reason before annual date, all discounts received will be invoiced and paid before contract is canceled. All uncollected amounts not paid within 30 days of cancellation date will be referred to collections and customer is responsible for all attorney's fees and finance charges.
4. This agreement can be canceled at the homeowners/business request at any time with a 30 day written notice. Cancellations are to be emailed to customerservice@cochrancooling.com.

Signature _____ Representative _____ Date _____